

103 N. Douglas Ellsworth, KS 67439 ♦ Phone (785) 472-4486 ♦ <u>www.postrockrwd.com</u>

To: Rural Water District No. 1 Customers From: Rural Water District No. 1 Date: July 12, 2024 Water Line Free Chlorine Flushing

As required annually by the Kansas Department of Health and Environment (KDHE), the Rural Water District will temporarily modify the disinfection process used to treat our drinking water. This is a preventative maintenance process and consists of turning off the ammonia feed and increasing the free chlorine feed to maintain a more uniform disinfection level throughout the distribution system. This process is set to begin on or about July 22<sup>nd</sup>. The entire process takes approximately twelve weeks with each part of the system only being affected for a few weeks at a time.

Customers may notice a strong chlorine taste or odor of chlorine in their tap water during this period. These temporary conditions are normal during the modified disinfection process and will not cause adverse health effects. If you are especially sensitive to the taste or odor of chlorine, keep an open container of drinking water in your refrigerator for a few hours to allow the chlorine to dissipate.

Users of home dialysis machines, owners of tropical fish and managers of stores and restaurants with fish and shellfish holding tanks are advised to seek professional advice as the method for removing free chlorine residuals differs from removing chloramine residuals from tap water.

Flushing the water distribution system achieves two objectives: helps to keep the interior of the water lines clean (removes sediment) and to maintain good quality water in the water distribution system.

## <u>The water is safe to drink but may cause staining of laundry.</u> <u>Avoid doing laundry if the water is discolored.</u>

Thank you for being a Rural Water District No. 1 Customer! If you have any questions, please feel free to contact the office at 785-472-4486.

REMINDER: Please mail the Lead and Copper Survey back to the office.